

MULTI
signaal

Information for parents and carers

WHAT IS MULTIsignaal Regio Amsterdam?



Young people interact with various professionals in their lives, such as teachers, GPs, or youth support workers. However, these professionals do not always know each other. The referral index ensures that these professionals can find and connect with each other. This allows them to collaborate effectively without causing confusion or redundancy, ensuring that your child receives the best support possible. In the Amsterdam region, the referral index is known as MULTIsignaal Regio Amsterdam (MULTIsignaal Amsterdam Region).



More information

At www.multisignaal.nl/regio-amsterdam you can watch a video that explains everything.

How does it work?

Professionals enter their name and profession in the referral index to indicate their involvement with your child. This process is referred to as "issuing a signal." If another professional does the same, a "match" is created. They can also match with professionals involved with your other children. Once matched, the professionals receive each other's contact details and can discuss the best way to support your child. However, this can only happen after obtaining permission from you and/or your child.

Who can use MULTIsignaal?

MULTIsignaal is used by professionals working with young people aged 0 to 23. These professionals come from fields such as Youth Support, (Youth) Healthcare, Education, Police & Judiciary, Social Support, and Work & Income. Examples include internal counsellors, neighborhood teams, youth services, and maternity services.

When is MULTIsignaal used?

A professional will only issue a signal if they are concerned about your child and wish to collaborate with other professionals. This doesn't necessarily mean that your child is not doing well. It could simply indicate that the professional believes your child could benefit from some extra support.

What details are visible in MULTIsignaal?

In the referral index, only your child's name, address, and date of birth are visible. Only the professionals involved with your child have access to this information. It does not contain information about your child's specific situation or the concerns involved.

How are parents and young people informed?

If your child is under 16, the professional will inform you about issuing a signal and the reasons behind it. From the age of 12,

they will also inform your child. If your child is 16 years old, they will only inform your child.

How long does a signal last?

A signal remains active for two years. However, it can be terminated earlier if the professional is no longer involved with your child and there are no ongoing concerns. If concerns persist, the professional can extend the signal after two years. When they do, they will inform you and/or your child first. When a signal is terminated, it is archived for an additional 5 years, accessible only to professionals who are still involved and concerned.

National referral index

MULTIsignaal Regio Amsterdam is connected to the national referral index, allowing matches between professionals from different regions. This is particularly useful if your child attends school in another town or village, for example.

Privacy and rights

Your child's privacy is important. MULTIsignaal complies with legal regulations protecting your child's privacy. The referral index can only be accessed by professionals with permission from your municipality. And a professional can only issue a signal if they are involved with your child. You have the right to request the professional to show you the information recorded in MULTIsignaal at any time. They can also send it to you securely via email. Additionally, you have the right to know why the professional issued a signal. If you disagree, the professional will provide further explanation. If you and the professional still disagree, you can file an objection with the municipality where your child is registered.