

Information for young people

WHAT IS MULTIsignaal Regio Amsterdam?



Life doesn't always go smoothly. You may encounter difficulties with your parents, face problems at school, or deal with other challenges. However, there are professionals available who want to support you, such as your school mentor or youth coach. These professionals do not always know each other, but this is important to avoid misunderstanding and confusion. The referral index helps these professionals to find each other and collaborate effectively. In the Amsterdam region, the referral index is known as MULTIsignaal Regio Amsterdam (MULTIsignaal Amsterdam Region).



More information

At www.multisignaal.nl/regio-amsterdam you can watch a video that explains everything.

How does it work?

The professional enters their name and profession into the system to indicate their involvement with you. If another professional does the same, a "match" is created. They can also match with professionals involved with your siblings. Once matched, the professionals receive each other's contact details and can discuss how they can best support you. However, this is done only after obtaining permission from you and/or your parents.

Who can use MULTIsignaal?

MULTIsignaal is available for professionals working with young people aged 0 to 23. This includes professionals such as your GP, school attendance officer, local police officer, or youth support worker.

When does a professional use MULTIsignaal?

A professional initiates a signal in MULTIsignaal when they have concerns and want to collaborate with other professionals. These concerns may not necessarily indicate that things are not going well for you; it could be an indication that the professional wants to provide you with extra support.

What details are visible?

In MULTIsignaal, only your name, address, and date of birth are visible. Only the professionals involved with you have access to this information. The reason of their involvement with you is never visible. It's important to note that these professionals typically already know your address and date of birth because they are familiar with you. The purpose of the system is to facilitate professional collaboration.

How will you and your parents be informed?

If you are 12 years or older, the professional will inform you about issuing a signal and the reasons behind it. If you are under 16, they will also notify your parents.

How long does a signal last?

A signal remains active for two years. However, it can be terminated earlier if the professional is no longer involved with you and there are no ongoing concerns. On the other hand, if concerns persist, the professional can extend the signal after two years. When they do, they will inform you and/or your parents first. When a signal is terminated, it is archived for an additional 5 years, accessible only to professionals who are still involved and concerned.

National referral index

MULTIsignaal Regio Amsterdam is connected to the national referral index, enabling professionals from different regions to find matches. This can be useful, for example, if you attend school in another town or village.

Privacy and Rights

Your privacy is of utmost importance. MULTIsignaal complies with legal regulations to protect your privacy. The referral index can only be accessed by professionals authorized by your municipality. A professional can issue a signal only if they are involved with you. You have the right to request the professional to show you the information recorded in MULTIsignaal at any time. They can also send it to you securely via email. Additionally, you have the right to know why a professional has issued a signal. If you disagree with their decision, the professional will provide further explanation. If you still disagree, you can file an objection with the municipality where you are registered.