

**MULTI**  
signaal

**Regio  
Amsterdam**

**C** Children and young people have to deal with professionals in their lives. Examples might include teachers at school, the GP or a youth worker. These people don't always know each other. The referral index ensures that these professionals can find each other if necessary. They can then consult with each other rather than work at cross purposes. In the Amsterdam region, this referral index is called: **MULTIsignaal Regio Amsterdam.**



## Information for parents and carers

# What is MULTIsignaal Regio Amsterdam?



### How does it work?

The professional enters their name and position in the system and notes that they are involved with your child. When another professional does the same, they are matched. A match is also possible between professionals who are working with other children in the family. Once a match is made, the professionals receive a message with contact details so they can call each other and discuss the best way to support your child.

### Who can use MULTIsignaal?

Professionals who work with children and young people from 0 to 23 years old, such as teachers, school attendance officers, GPs or other doctors, midwives, social workers, youth workers, youth care workers, employees of the Centrum voor Jeugd en Gezin (Youth and Family Centre), district teams and youth teams, Halt (juvenile crime prevention), the youth mental healthcare authorities, youth protection, Veilig Thuis (Safe at Home) and maternity care.

### When is MULTIsignaal used?

Professionals can send a signal when they are worried about your child. That doesn't necessarily mean that there are any big problems. It may also be that the professional feels that your child just needs a little extra attention.

### What is recorded about your child?

Only your child's name, address and citizen service number are recorded. In other words, no information

about what is going on with your child or what the professional is worried about.

### How are parents and young people involved?

If your child is under 16, the professional will let you know that they are going to send a signal. From the age of 12 they will also tell your child. If your child is aged 16 or over, they will only tell your child.

### How long does a signal stay in the system?

The signal is automatically deleted after a maximum of two years. It can also be shorter, if the professional removes the signal earlier. After deletion, the signal remains in the archive for a maximum of 5 years.

### National referral index

MULTIsignaal Regio Amsterdam is linked to the national referral index. This means that there may also be matches with professionals in other regions, for example if your child goes to school in another city or town.

### Privacy and rights

Your child's privacy is important. MULTIsignaal complies with the legal regulations that protect your child's privacy. The referral index is only accessible to professionals who are authorised to access it. A professional can only see their own signals and the matches that result from them. You have the right to access your child's data in the referral index. You also have the right to know why the professional is sending out a signal. If you and the professional can't agree on this, you can file an objection with the municipality where your child is registered.

**For more information,** please watch the explanatory video here: [www.verwijsindex.tv/ouders](http://www.verwijsindex.tv/ouders). You can find more information about the referral index at [www.multisignaal.nl](http://www.multisignaal.nl).