

**MULTI**  
signaal

**Regio  
Amsterdam**

Information for young people

# What is MULTIsignaal Regio Amsterdam?



**S**ometimes things don't go smoothly in life. You may have problems with your parents or at school, or maybe something else is going on. Professionals in your environment may want to support you, like your teacher or a youth worker. They don't always know each other, but it's important that they can work together. Thanks to the referral index, they can find each other. In the Amsterdam area, this referral index is called: MULTIsignaal Regio Amsterdam.



## How does it work?

The professional enters their name and job in the system and notes that they are involved with you. If another professional does the same, they are matched. A match is also possible with professionals who are working with other children in your family. Once a match is made, the professionals involved receive a message with contact details. They can then call each other and talk about the best way to support you.

## Who can use MULTIsignaal?

Professionals who work with children and young people from 0 to 23 years old, such as your teacher, the school attendance officer, your GP or another doctor, your social worker or youth worker, a staff member of Centrum voor Jeugd en Gezin (Youth and Family Centre), a Halt (juvenile crime prevention) employee, youth workers and employees of the youth mental health care authorities, youth protection, Veilig Thuis (Safe at Home) and maternity care.

## When is MULTIsignaal used?

Professionals can send a signal when they are worried. That doesn't have to mean that there are any big problems.

## What information is recorded about you?

Only your name, address and citizen service number are recorded. In other words, no information about what is going on with you or what the professional is worried about.

## How are you and your parents involved?

If you are aged 12 or over, the professional will let you know that they are sending a signal. If you are under 16, they will also tell your parents.

## How long does a signal stay in the system?

The signal is automatically deleted after a maximum of two years. It can also be shorter, if the professional removes the signal earlier. After deletion, the signal remains in the archive for a maximum of 5 years.

## National

MULTIsignaal Regio Amsterdam is linked to the national referral index. This means that there may also be matches with professionals in other regions. This can happen, for example, if you go to school in a different city or town.

## Privacy and rights

MULTIsignaal complies with the legal regulations that protect your privacy. The referral index is only accessible to professionals who are authorised to access it. A professional can only see their own signals and the matches that go with them. You have the right to access your data in the referral index. You also have the right to know why the professional is sending out a signal. If you and the professional don't agree on this, you can file an objection with the municipality where you are registered.

## More information

You can find more information about the referral index at [www.multisignaal.nl](http://www.multisignaal.nl) or on the municipality's website.